



Payment Policy and Credit/Debit Card Authorization

CareWell Urgent Care accepts most major insurance. However, CareWell may not participate in your specific insurance plan. Please check with your insurer to determine if your visit to CareWell Urgent Care will be considered an in-network service and to receive information on the estimated amount you will be required to pay (including cost-sharing amounts like deductible and co-pays).

IF YOU DO NOT HAVE INSURANCE:

Insurance coverage is not required to receive services. You will be asked to pay the entire visit at the time of service. A "Basic" visit is \$185.00. Additional charges may apply based on additional services rendered. Payment may be made in cash or by any major credit or debit card.

FOR CONTRACTED PLANS ("in network"):

If required by your health insurance plan, a co-payment will be collected at the beginning of each visit and can be paid in any manner you choose. Additionally, you will be asked to provide a credit or debit card to cover any portion of your bill that is determined to be your responsibility by your health insurance carrier. In some cases, exact insurance benefits cannot be determined until the insurance company receives the claim.

Please note that although we are contracted with your insurance carrier, not all services may be covered. If you are seeking a service that is not medically necessary, is not covered by your plan, or is not covered by our contract with your insurance carrier, you will be responsible for paying all charges associated with your visit today or in the future, as determined by CareWell or your health insurance carrier. If you are seeking testing for COVID-19 and do not present with symptoms (i.e., are asymptomatic) or are seeking services related to a COVID-19 antibody test, you understand that these services are not medically necessary and are not covered by our contract with your health insurance carrier; therefore, you understand and accept that you are financially responsible for payment for such services.

You may request disclosure of the allowed amount for the services you receive today. Due to the nature of urgent care services CareWell may not be able to provide you with a specific amount in advance as we cannot predict in advance the specific treatment or diagnostic codes applicable to your service. The estimated maximum allowed amount your health insurance plan has contractually agreed to pay for a basic urgent care visit may be up to \$250, and up to \$1500 for a complex visit including procedure(s) or multiple services. Please note that this does not represent your out-of-pocket cost. You may request additional information about any applicable out-of-pocket costs by contacting your health insurance carrier. Please call the number on the back of your insurance card or visit your health insurance carrier's website. CareWell does not charge a facility fee for your service.

For NON-CONTRACTED PLANS ("out of network"):

You may be able to obtain the health care services you are seeking today at a lower cost from a provider who participates in your health care plan. Please contact your health plan at the number on the back of your insurance card or refer to your health plan's website.

If the insurance verification process determines that a co-payment is required, it will be collected at the beginning of each visit and can be paid in any manner you choose. Additionally, you will be asked to provide a credit or debit card to cover any portion of your bill that is determined to be your responsibility by your health insurance carrier. In some cases, exact insurance benefits cannot be determined until the insurance company receives the claim.



Payment Policy (continued)

Due to the nature of urgent care services, CareWell may not be able to provide you with a specific charge amount in advance as we cannot predict in advance the specific treatment or diagnostic codes applicable to your service. The estimated charge for services that will be submitted to your health insurance carrier may range from \$250 for a basic urgent care visit to \$1500 for a complex visit including procedure(s) and/or multiple services. Please note this does not reflect your out-of-pocket cost; however, you will be responsible for the amount of any charges not covered by your health plan. You may request additional information about your out-of-pocket costs by contacting your health insurance carrier at the number on the back of your insurance card or refer to your health plan’s website. CareWell does not charge a facility fee for your service.

No Hassle Payment Method

To provide you with a convenient payment method, we have instituted “credit card on file”.

Please complete your authorization to bill a major credit card or debit card listed below to cover the portion of the bill as determine by your health insurance carrier to be your responsibility. All credit/debit card information will remain confidential and is stored on a secured processor.

Cardholder Name (as shown on credit/debit card): _____

Card Type/Number: _____

Signature: _____ Date: _____

I hereby authorize CareWell Urgent Care to charge the indicated credit/debit card for any and all outstanding balances, after insurance company reimbursement or denial. I guarantee and warrant that I am legally authorized to enter into this agreement with CareWell Urgent Care. I understand that I will not receive a statement if there is no balance due after processing my credit/debit card for payment.

Check this box to authorize CareWell Urgent Care to email your receipt.

Email address: _____